**MONROE HARDING**

**Re-Engagement Hub Peer Support Worker**

Monroe Harding is committed to viewing and interacting with youth from a Trauma Informed perspective. Staff understand normal and trauma impacted brain development and interact with youth in ways that encourage and restore normal brain functioning. Staff are curious about “what happened to the youth to cause current behavior” and work with them uniquely based upon their developmental level. Focus is on providing a safe and stable environment that encourages learning from mistakes and celebrating small advances in behavior or thought process. Staff models healthy emotional regulation skills, flexibility in working with others, and effective restoration of relationships after issues arise.

The Peer Support Worker (PSW) will assist in the creation of Monroe Harding’s Re-Engagement Hub to connect Opportunity youth to client-centered resources. The PSW is responsible for helping inform, advise, and consult Hub participants. The PSW acts as an advocate, mentor, and peer counselor. They also accompany Hub participants in community related activities (i.e. Job interviews, courts, school enrollment, etc.) The PSW takes a leadership role in classes and community outreach and advocates for systemic improvements.

**Responsibilities include:**

* The PSWs will be the initial face that clients see at the Hub. They will be warm, welcoming, and encouraging. They will introduce clients to relevant staff. They will make clients aware of what the Hub can offer and get them excited about Hub programming
* Conduct registration, helping service recipients to feel safe and heard during the intake process
* Cross reference participants need with the currently available services
* Assist participants in enrolling in or connecting participants with resources
* Assist service recipients with obtaining transportation to external resources to ensure transportation is not a barrier and to coordinate timely provision of services
* Seek feedback from service recipients to learn more about the services they received from the providers to whom they were referred and how satisfied they were with those services.
* Serve as ambassadors of MH in the community, reaching out to other young adults who may share similar issues and could benefit from Hub services
* Welcome new Hub clients, lead group activities, provide one‐on‐one support or training, serve as intermediaries between Hub staff and service recipients, etc.
* Provide support, encouragement, and mentorship to struggling peers
* Co‐facilitate group classes/activities, as well as in providing one‐on‐one support to program participants
* Assist in research on and development of outreach activities
* Follow up with Hub clients to find out if they engaged with the providers to whom they were referred, if they were satisfied with the services they received from those providers, if they have any additional needs with which the Hub can help them, if they have faced any barriers to accessing programming, etc. Based on the results of the follow‐ups with service recipients, make recommendations for improving the Hub’s services
* Serve as positive role models and help others achieve their goals

**Qualifications Required**

* Must be between the ages of 17-24 and have some work experience and/or volunteer experiences
* Must possess good communication skills and be willing to share personal experience and insights with foster youth; must have the ability to motivate and encourage youth in an effective, non-judgmental way; and must be able to work independently as and as a member of a team

**Competencies**

Compassionate

Organized

Ability to develop strong peer relationships

Willingness to share personal experiences to help motivate others

Active listening skills

Ability to establish and maintain boundaries

Work effectively with a team

Ability to self-advocate and self-care techniques

**Hours**: 20 hours per week

Applicants must pass thorough background check and drug screen. Must have valid Tennessee driver’s license.

Additionally, The Diana Screen® is administered to all potential applicants to help ensure that ethical boundaries between children and adults are maintained. At Monroe Harding, the safety and protection of the youth who have been entrusted to us is our #1 priority.

**Contact Information and Procedure:**

Think you are interested in joining our team?  Please submit a resume and cover letter to Evelyn Tidman at [careers@monroeharding.org](mailto:careers@monroeharding.org). Please list the position for which you are applying in the cover letter.

Monroe Harding is an Equal Opportunity Employer.